



Date

6 November 2023



Reference number

63000317



THE GEM
NAYLAND ROAD
GREAT HORKESLEY
COLCHESTER
CO6 4HA

002043 AW9B828A
39856



1/2

We're working to keep our network in tip-top condition

To make sure we provide high quality drinking water 24/7 we regularly flush our water mains to keep our systems in the best condition.

You can see where and when we'll be working at the end of this letter, along with the details of how our work might affect you. We'll get this essential work done as quickly as possible to minimise any impact to you.

Important things you need to know

- While we're flushing the main, your water supply may be interrupted for short periods of time or you may have lower water pressure. We recommend you have some water set aside in a kettle, bowl or container so you can still wash your hands and have a drink if needed while the work is underway.
- You may be affected on more than one occasion. You might also be affected when we're flushing in neighbouring areas.
- While work is being carried out please do not use any hot water from your taps, in your washing machines, dishwashers or similar appliances, as this may cause a problem with your hot water system.
- If you have a water softener, you should isolate it using the bypass pipe until the work is completed.
- Don't fill or change the water in fishponds or tanks for 48 hours.
- Once the work is complete and your water supply is fully restored, you may notice a slight discolouration in the water. This is quite common after work like this and nothing to worry about – just run the tap for a few minutes until the water runs clear.

Useful information

For general water quality advice and information, please visit anglianwater.co.uk/drinkingwater

You can read more about flushing by scanning this QR code with your smartphone.



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Turn over for more info.

Date and Time	Location
Tuesday 28th November 2023 9pm to 6am	GREAT HORKESELEY London Road, Woodhouse Lane. LITTLE HORKESELEY Park Farm Road, Vinesse Road. WEST BERGHOLT Nyland Road, Scarletts Chase, Westwood Park Road.
Wednesday 29th November 2023 9pm to 6am	GREAT HORKESELEY Barnfield Road, Blackbrook Road, Brick Kiln Lane, Chilton Close, Coach Road, David May Gardens, Exeter Close, Grange Road, Grantham Road, Green Lane, Helm Close, Keelers Way, Kelso Close, Malvern Way, Millers Close, Nyland Road, Ram Kuteer Drive, Sandon Close, Terrace Hall Chase.
Thursday 30th November 2023 9pm to 6am	GREAT HORKESELEY Braeburn Road, Broad Lane, Elstar Lane, Gala Close, Glebelands, Glenway Close, Jonagold Drive, Manor Close, Monarch Lane, Old House, Road, Pattison Walk, Ramparts Close, School Lane, Spratan Close, Sparts Marsh, St Johns Crescent, The Crescent, Tile House Lane.
Monday 4th December 2023 9pm to 6am	BOXTED Accommodation Road, Burnt Dick Hill, Church Road, Ellis Road, Green Lane, Horkesley Road, Mill Road, Queens Head Road, Straight Road, Wet Lane, Work House Hill. GREAT HORKESELEY Boxted Church Road, Boxted Road, Holly Lane, Ivy Lodge Road, The Causeway, Tog Lane. MILE END Boxed Road. NAYLAND Park Road.
Tuesday 5th December 2023 9pm to 6am	BOXTED Cage Lane, Carters Hill, Cooks Hill, Cross Field Way, Dedham Road, Lower Farm Road, Newman Drive, Parsonage Hill, Sky Hall Hill, Skye Hall Hill. DEDHAM Gun Hill. LANGHAM Dedham Road, Docuras Farm Road, High Street, Low Lift Cottage Road, Rectory Drive, Skye Hall Hill, Water Lane.
Wednesday 6th December 2023 10pm to 6am	BOXTED Chapel Lane, Chapel Road, Peppers Lane. LANGHAM Chapel Road, Old Mill Road, School Road.
Thursday 7th December 2023 9pm to 6am	BOXTED Langham Lane, Langham Road, Old House Lane, Red House Lane. COLCHESTER Severalls Lane. LANGHAM Langham Lane.

Registered Office: Anglian Water Services Ltd. Lancaster House.
Lancaster Way, Ermine Business Park, Huntingdon. Cambridgeshire. PE29 6XU.
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Date and Time	Location
Monday 11th December 2023 9pm to 6am	DEDHAM Birchwood Road, Ipswich Road. LANGHAM Birchwood Road, Discovery Way, Grove Hill, Ipswich Road, Langham Lodge Lane, Lodge Lane, Nightingale Hill, Park Lane, Perry Lane, Whitehouse Close, Wick Road.
Tuesday 12th December 2023 9pm to 6am	ARDLEIGH Old Ipswich Road, Turnpike Close. BOXTED Hill Farm Way. DEDHAM Birchwood Road, Ipswich Road, Old Ipswich Road. LANGHAM Birchwood Road, Discovery Way, Grove Hill, Ipswich Road, Langham Lodge Lane, Lodge Lane, Nightingale Hill, Park Lane, Turnpike Close.
Wednesday 13th December 2023 10.30pm to 6am	BOXTED Hill Farm Way. DEDHAM Birchwood Road, Ipswich Road. LANGHAM Dedham Road, Greyhound Hill, Hillcrest Cottages, Moor Road.
Thursday 14th December 2023 9pm to 6am	BOXTED Church Lane, Church Street, Hobbs Drive, Oakfield Drive, Pippin Drive, Rivers Hall Estate, Windmill Close.

Does someone you know need a helping hand?

Our Priority Services Register offers additional practical support and is completely free. We've got lots of ways we can support you and your loved ones. For example, we can help if you're a new parent with a baby under 12 months, a home dialysis patient, have a disability or have a family member who has restricted mobility and might need a little extra help should they ever experience an interruption to their water supply.

You can sign up for our Priority Services Register at anglianwater.co.uk/priority.

Need to contact us?

If you have any questions, please feel free to come and talk to us while we're working. If you can't find someone to speak to on site, then you can call us 24/7 on **03457 145 145** quoting the reference number at the top of this letter.

Thanks for your patience while we do this important work. We'll do everything we can to minimise any disruption to you while we're working.

Many thanks,

Mark Pryke
Network Service Manager